FENCING LAB

Terms & Conditions

Effective Date: 24 November 2026
Last Updated: 24 November 2026

1. Introduction

Welcome to Fencing Lab.

These Terms & Conditions ("Terms") govern your access to and use of the Fencing Lab website, your purchase of products and accessories, and your use of any related services provided by Fencing Lab.

Fencing Lab is a fencing equipment brand based in Australia, specialising in electronic equipment testing devices, fencing maintenance tools and related accessories.

Throughout these Terms, "Fencing Lab", "we", "us" and "our" refer to the business operating under the Fencing Lab brand. "Customer", "user" and "you" refer to any individual or organisation accessing our website or purchasing our products.

By using our website or placing an order, you agree to these Terms.

Nothing in these Terms excludes, restricts or modifies any consumer rights or guarantees that cannot lawfully be excluded under Australian law.

2. Products and Services

Fencing Lab develops and supplies equipment and accessories intended for fencing equipment inspection, maintenance and troubleshooting.

Our products may include:

- Electronic fencing equipment testers
- Épée, foil and sabre testing devices
- Electrical resistance and continuity testing equipment
- Body wire and conductive jacket testing accessories
- Electronic pressure testing accessories
- Replacement parts and related equipment
- Firmware, software and associated technical documentation

Product specifications, available features and compatible accessories are described on the relevant product pages.

Features may vary depending on the product model, firmware version, hardware configuration and connected accessories.

We aim to provide accurate product descriptions. However, minor differences in appearance, colour, packaging or non-essential specifications may occur.

Where a change materially affects a product's advertised functionality or contractual description, your rights under applicable consumer law remain unaffected.

3. Website Use

You agree to use our website lawfully and responsibly.

You must not:

- Use the website for fraudulent or unlawful activities.
- Attempt to gain unauthorised access to our systems.
- Interfere with the operation or security of the website.
- Distribute malicious software or harmful content.
- Copy or commercially exploit our intellectual property without permission.
- Provide false or misleading information when placing an order.

We may restrict access to our website where reasonably necessary to protect its security, operation or other users.

4. Product Information and Availability

We make reasonable efforts to ensure that product information, specifications, prices and availability are accurate.

However, typographical errors, technical errors or stock discrepancies may occasionally occur.

If an order cannot be fulfilled because of an error or product unavailability, we will contact you and offer an appropriate resolution, which may include a refund, alternative product or cancellation of the affected order.

We will not substitute a materially different product without your agreement.

Product images are provided for illustration purposes. Actual product appearance may vary slightly.

5. Orders and Acceptance

By placing an order, you confirm that:

- The information you provide is accurate and complete.
- You are legally capable of entering into a purchase contract.

- You are authorised to use the selected payment method.
- You have reviewed the product description, price and applicable delivery information.

Submitting an order constitutes an offer to purchase the selected products.

An automated order acknowledgement does not necessarily mean that the order has been accepted.

An order is accepted when we expressly confirm acceptance or dispatch the products, whichever occurs first.

If we are unable to accept your order, any payment received for the unfulfilled order will be refunded.

6. Pricing and Payment

Unless otherwise stated, prices displayed for Australian customers are in Australian Dollars (AUD).

Applicable taxes, shipping charges and other mandatory costs will be disclosed before order confirmation.

Where GST applies, prices will be displayed in accordance with applicable Australian requirements.

We may update advertised product prices at any time. Changes will not apply retrospectively to orders already accepted, unless otherwise agreed or permitted by law.

Payments may be processed through third-party payment service providers.

Available payment methods will be displayed during checkout.

We do not guarantee the continued availability of any particular payment method.

7. Shipping and Delivery

Delivery options, shipping costs and estimated delivery times will be provided during the ordering process or in the relevant shipping information.

Delivery timeframes are estimates unless expressly stated otherwise.

Delays may occur due to transportation conditions, customs processing, public holidays or other circumstances outside our reasonable control.

If a significant delivery issue occurs, please contact us for assistance.

For international orders, customers may be responsible for applicable customs duties, import taxes and local clearance requirements, where disclosed and permitted by law.

Any risk-of-loss and delivery provisions remain subject to applicable consumer protection laws.

8. Product Operation and Intended Use

Fencing Lab products must be used in accordance with their operating instructions and intended technical purposes.

The FLTB-01 electronic fencing equipment tester is designed primarily for:

- Routine electrical equipment inspection
- Fencing equipment maintenance
- Electrical fault identification
- Training and pre-competition equipment checks
- Resistance and continuity measurements
- Auxiliary testing of compatible fencing accessories

Users must ensure that the selected testing mode and electrical connections are appropriate for the equipment being tested.

The product must not be connected to externally powered circuits unless expressly permitted in the relevant operating instructions.

Incorrect connections, unauthorised modifications or improper use may cause inaccurate measurements or damage to equipment.

9. FIE Rules and Equipment Inspection

Certain Fencing Lab products, including the FLTB-01, use selected requirements from the International Fencing Federation (FIE) Material Rules as references for measurement thresholds and testing functions.

References to FIE rules are intended to explain the technical basis for relevant testing parameters.

Unless expressly stated and independently verified, Fencing Lab products are not represented as officially approved, certified or endorsed by the FIE.

Fencing Lab equipment testing devices do not replace official competition equipment inspection.

A PASS result displayed by the FLTB-01 indicates only that the measured condition satisfies the device's configured testing criteria.

It does not establish that the entire item of fencing equipment complies with all applicable FIE regulations.

Official competition equipment inspection may include additional mechanical, electrical, dimensional and safety requirements.

Fencers remain responsible for submitting their equipment for official inspection whenever required by competition regulations.

Final decisions concerning competition equipment eligibility rest with the relevant authorised officials and competition organisers.

10. Measurement Accuracy and Technical Limitations

Electronic measurements may be influenced by:

- Calibration and measurement uncertainty
- Contact resistance
- Condition of testing probes and cables
- Electrical connector quality
- Temperature and environmental conditions
- Oxidation, corrosion or contamination
- Equipment condition and measurement technique

Published accuracy specifications apply only under the conditions described in the relevant product documentation.

Where a measurement approaches a regulatory limit, users should verify the result using an appropriate calibrated instrument or the prescribed official inspection method.

Certain features, including intermittent circuit monitoring and electronic pressure measurement, are intended to assist with equipment diagnosis.

These features do not independently determine whether a scoring apparatus will register a particular electrical event or whether equipment has passed an official inspection.

11. Safety and User Responsibilities

Users must exercise reasonable care when handling fencing weapons, electrical testing equipment and accessories.

Before testing:

- Inspect the product and testing cables for visible damage.
- Confirm that the correct testing mode is selected.
- Ensure that connections are secure.
- Keep the equipment away from liquids and excessive heat.
- Avoid applying excessive mechanical force to the device or tested equipment.
- Follow all applicable safety and operating instructions.

Do not use damaged, visibly defective or electrically unsafe equipment.

Fencing Lab testing products are not substitutes for appropriate professional inspection where such inspection is required.

Users must not rely solely on an electrical PASS indication when making decisions concerning the safety or regulatory compliance of fencing equipment.

12. Firmware and Software

Certain Fencing Lab products may contain embedded firmware or associated software.

We may provide updates intended to improve functionality, compatibility, performance or security.

Firmware features and interfaces may change as products are developed.

Any update will remain subject to applicable consumer guarantees and the product's contractual description.

Users should follow official instructions when installing firmware updates.

Interrupting an update or installing unauthorised software may affect device operation.

Except where otherwise permitted by law or an applicable licence, users must not reproduce, redistribute or commercially exploit proprietary firmware or software without written permission.

Nothing in these Terms prevents activities that cannot lawfully be restricted.

13. Returns, Refunds and Consumer Guarantees

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have goods repaired or replaced if they fail to be of acceptable quality and the failure does not amount to a major failure.

Consumer guarantee rights apply independently of any additional manufacturer or voluntary warranty.

If a product is defective, damaged or does not meet an applicable consumer guarantee, please contact us with:

- Your order number or proof of purchase
- A description of the problem
- Relevant photographs or supporting information, where available

We may request reasonable information to assess the issue.

Any return arrangements and remedies will be handled in accordance with applicable consumer law.

Change-of-mind returns: Unless a separate return offer is published or agreed in writing, Fencing Lab does not offer a general change-of-mind return entitlement. This does not affect statutory consumer rights.

We will not refuse a remedy required by law merely because the original packaging has been opened or the product has been used for normal testing.

14. Product Warranty

Fencing Lab products may be supplied with a separate voluntary product warranty.

Where offered, the warranty period, scope and conditions will be specified in the relevant product documentation or warranty statement.

A voluntary warranty may cover eligible manufacturing defects arising under normal use.

Damage caused by misuse, accidental impact, unauthorised modification or other excluded circumstances may fall outside the voluntary warranty, subject to applicable law.

Any voluntary warranty is provided in addition to, and does not replace or limit, rights under the Australian Consumer Law.

15. Repairs and Technical Support

Customers experiencing product problems should contact Fencing Lab through the support contact information published on our website.

We may provide troubleshooting instructions, firmware guidance or repair arrangements where appropriate.

Customers should not undertake electrical repairs or modifications that they are not qualified to perform.

Where a remedy is required under Australian Consumer Law, we will meet our applicable obligations.

Any chargeable repair service outside statutory obligations or an applicable voluntary warranty will be explained before the work is authorised.

16. Intellectual Property

Unless otherwise stated, the intellectual property associated with Fencing Lab products and website content belongs to Fencing Lab or the relevant rights holder.

This may include:

- Product designs
- Branding and logos
- Technical illustrations

- User manuals
- Website content
- Firmware and software
- Original product graphics and documentation

You may download or print product documentation for personal use and legitimate operation, maintenance or support of Fencing Lab products.

Other reproduction, distribution or commercial use requires appropriate permission unless otherwise authorised by law.

All third-party trademarks remain the property of their respective owners.

References to FIE regulations do not imply affiliation, approval or endorsement by the FIE.

17. Third-Party Services and Links

Our website may contain links to external websites or use third-party services for payment processing, delivery or customer support.

Third-party websites may have their own terms and privacy policies.

We are not responsible for independently operated third-party content or services except to the extent required by applicable law.

18. Limitation of Liability

To the extent permitted by law, Fencing Lab does not guarantee that electronic testing equipment will detect every possible fault or prevent every equipment failure.

Measurements and diagnostic results must be interpreted within the technical limitations of the device.

Nothing in these Terms excludes or restricts liability that cannot lawfully be excluded, including rights and remedies under the Australian Consumer Law.

Subject to those non-excludable rights, Fencing Lab is not responsible for losses arising solely from use of the products outside their intended purpose, incorrect connections, unauthorised modifications or disregard of safety instructions, to the extent such losses are not caused by our breach of applicable legal obligations.

19. Privacy

Personal information collected through our website, purchasing process or customer support services is handled in accordance with our Privacy Policy and applicable privacy laws.

Please review the Fencing Lab Privacy Policy for further information.

20. Changes to These Terms

We may update these Terms to reflect changes in our products, services, business operations or legal requirements.

The latest version will be published on our website with its effective date.

Changes will not retrospectively remove rights that have already arisen under an accepted purchase contract or applicable law.

21. Governing Law

These Terms are governed by the laws of Victoria, Australia, and applicable Commonwealth laws.

Nothing in this section limits any mandatory consumer protection rights available to customers under applicable law.

22. Contact Information

For product enquiries, orders, technical support or questions about these Terms, please contact:

Fencing Lab
Location: Victoria, Australia
Website: http://flab.notefencing.com
Email: fencingla@outlook.com

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